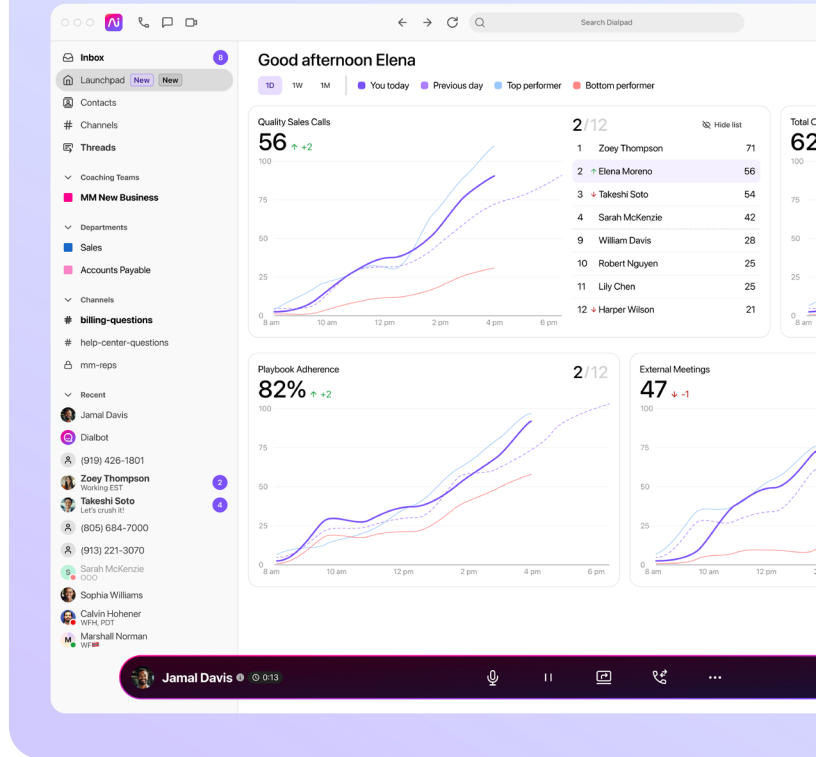# dialpad

Ai that means business

At Dialpad, we believe that effective communication is the foundation of success. The Dialpad platform reduces operational complexities and increases customer delight while allowing teams to connect, collaborate, and convert through our Ai-powered communication solutions.

Our solutions unlock productive conversations—no matter the context or business size. Whether you're a sales or support team, or simply want to make meetings go smoothly, Dialpad gives businesses a single place to stay connected and get things done.

Our Products

Ai Voice

Ensure reliable call quality anywhere, on any device.

Ai Messaging

Send and receive messages internally and to your customers.

Ai Meetings

Get maximum performance for video and audio on our cloud-based phone system.

Ai Sales

A robust coaching and outbound sales tool for high-performance sales teams.

Ai Contact Center

Deliver personalized support at scale and turn reps into subject matter experts.

Why Use Dialpad?

Dialpad: the Ai-powered, all-in-one platform for calling, messaging and meeting. We serve teams of all sizes, with Ai-powered features tailored to business needs, such as smart transcriptions and Ai Recaps.

With unparalleled speed and reliability, Dialpad's flexible administration and open APIs simplify both local and global deployments, for faster implementation. Dialpad also integrates with existing tech stacks, including Salesforce, Zendesk, G Suite, and Slack, centralizing information.

Talk to sales: **sales@dialpad.com** | Call us: 1-855-DIALPAD | Visit: **dialpad.com**

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> "I'd like to think of it less as a phone system, and more as a platform for transformation. All of that connects to customer experience, efficiency of sales organization, efficiency of spend, and outcomes that are really intelligent, efficient, and productive."
>
> ★ MarketStar
>
> **KEITH TITUS** | CEO & PRESIDENT

The Dialpad Platform

Ai Voice

- Easy to use and set up in minutes
- Any device, anywhere—full PSTN Replacement in 70+ countries
- Records, transcribes and recaps meetings in real time

Ai Messaging

- Unlimited text & team messaging
- Message with anyone, even if they don't have Dialpad
- Truly integrated team messaging, SMS, & MMS
- Drop-in audio rooms

Ai Meetings

- Available on browsers, desktop, tablet, mobile, or rooms
- No PINs or downloads required
- Shift seamlessly between devices, rooms, or TVs
- Advanced host controls, waiting room, and built-in encryption

Ai Sales

- Custom playbooks with fully customizable insights and analytics
- Quality call metrics, playbook adherence, and performance tracking
- Barge-in and whisper function for de-escalation and live coaching
- Coaching hub view and launchpad view for centralized sales team management
- Ai Scorecards, and Real Time Assist cards for objection handling

Ai Contact Center

- Inbound/outbound calling, omnichannel, self-service, and WEM
- Live sentiment analysis and CSAT scores during calls
- Fully functional environments can be launched in minutes
- Built for agents on any device, anywhere

Ready to try Dialpad?
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